

YOUR WORKING CHECKLIST

Prepare a nondelivery inquiry for an immigration notice or document

What facts should I organize when a USCIS notice or document has not arrived?

Distinguish the missing item from a missing case receipt, address issue or carrier event. Preserve the actual status wording, mailing context and previous inquiries before using the current official nondelivery route. This guide does not supply a universal waiting period, guarantee replacement or assume a missing notice removes an obligation.

Check the boxes on screen or by hand. Use the notes area for records to find and questions to ask.

Your preparation checklist

- ☐ Name the missing item precisely.
- ☐ Compare the address and communication records.
- ☐ Preserve exact online and carrier wording.
- ☐ Use the current official nondelivery route.
- ☐ Keep follow-up linked to the original uncertainty.

Notes and questions to follow up

Source links and current instructions

Sources checked October 25, 2026. Follow current instructions at the linked institution.

USCIS: USCIS Contact Center

<https://www.uscis.gov/contactcenter?GAID=662195141.1590502405>

USCIS: SAVE records fast facts for benefit applicants

<https://www.uscis.gov/sites/default/files/document/fact-sheets/SAVERecordsFastFactsforBenefitApplicants.pdf>

Immigrant Insider: Editorial policy and verification status

<https://immigrantinsider.com/editorial-policy/>

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Return to the complete guide

<https://immigrantinsider.com/procedures/notice-nondelivery-inquiry/>

General information

This free organizer is not a government form and does not submit an application, establish eligibility, preserve a deadline or replace individual legal advice. Government filing fees and professional services are separate.